

## IS INVESTING HEAVILY IN ITS BRAND TO DOUBLE THE NUMBER OF SALES OUTLETS IN FRANCE AND WORLDWIDE WITHIN THE NEXT FIVE YEARS Since the opening of its first boutique - île Saint Louis - in Paris in 2002, Amorino has

AMORINO, THE LEADING ITALIAN GELATO NETWORK,

been hugely successful, thanks to its scrumptious gelati made according to the purest traditions of Italy. In less than two decades, the two founding fathers, childhood friends Cristiano Sereni and Paolo Benassi, have demonstrated the power of their concept in a market that is

increasingly competitive and became the number one in premium Italian gelato across the world.



#### This year, the number of boutiques will With its strong franchising model and the quality of its products, the company exceed 200, distributed in 18 countries, will turn a profit in 2020 in spite of the with 80 in France. lockdown. Cristiano Sereni is confident

400 SALES OUTLETS BY 2025

"In spite of the difficult economic context of 2020, our ambition is to double the number of Amorino outlets in the world by 2025.

That is because we offer a resilient model, as our gelato is a comfort food consumers can afford" explains Cristiano Sereni, one of the founders.

Amorino uses **Mytraffic**, a startup

The solution uses the processing of

GPS data by artificial intelligence, It also

supplements and verifies the data with

of a point of sale.

opportunity to prepare an ambitious development plan for the next five years, including the opening of over 40 ownoperated Amorino boutiques, particularly in France. AN OPTIMISED CHOICE **OF POINTS OF SALE** can be placed in the most favourable

about the future and has seized the

specialised in footfall analysis, to assess locations, and the company can assess the performance of its network. the attractiveness of the future location In the area of communication, the **brand** 

physical counting. Based on that information, the boutiques to enhance its reputation, attract new talents and cultivate employee loyalty. The emphasis placed on the role of a gelato artist in its latest institutional film is a concrete example of that approach.

has invested in its appeal as an employer

#### Biodegradable packaging Since 2017, Amorino has been gradually Amorino has been an early player in the organic sector since 2011 and has made replacing disposable plastic packaging

A COMMITTED BRAND

For 18 years, Amorino has been promoting gelati with no flavour enhancers, colouring

with biodegradable materials. it a point to use organic raw ingredients to satisfy those who are concerned about environment protection and production

methods.

agents or artificial flavouring.

Organic gelati

In order to defend its know-how and

protect the success of its franchisees,

Amorino is one of the first in the industry

to use a strategy to protect its overall

concept. Legal protection has been made

possible by business secrecy legislation

Protected know-how

First boutique in

Ile Saint-Louis, Paris

created and inaugurated.

"Glaces Artisanales

de France" quality

Vegan Society

approval mark

secured for all

sorbets.

Amorino in accordance with the act of 30

July 2018. This innovative digital solution

stores and time stamps all data identified

as sensitive or useful in view of franchise

### and a digital solution that safeguards the "The strong concept of Amorino is network from infringements. supported by Italian gelato recipes that are free from colouring agents

regulations.

ONE OF THE EARLIEST PROTECTED CONCEPTS

To that end, Amorino has identified some 100 elements, which put together, make its franchising concept unique. The network uses HB Secure®, a software solution that has been designed and approved by Franchise Board experts. It combines an electronic signature feature and a secure digital vault, protecting the know-how of . []]]]]]]]]

the traditions of northern Italy. That is supplemented by a special innovative business model. Using digital technology and our legal architecture, we can now approach franchisees and candidates with know-how that is covered by measures designed to protect them" says Paolo

Benassi, co-founder of the company.

and preservatives, in accordance with

TIMELINE OF THE SUCCESS STORY First overseas franchise opened. Franchise development launched.

Laboratory and offices

moved to Orly, and boutique in New York

opened.

Environmental

approach.

200th

boutique

Organic flavour

certification secured. **gan**Society

All gelati and

Production

centralised

in a single

laboratory.

sorbets became Start of delivery mark granted by opened. gluten free. through Deliveroo the CNGF. ... 1 and Uber Eats. Uber

# **ABOUT AMORINO**

Leading Italian gelato maker in the world The brand was launched in 2002 by two childhood friends, Cristiano Sereni and Paolo Benassi, who made their mark in franchising thanks to the high-quality ingredients of their gelati and their original concept. The famous flower-shaped presentation of gelati has become the iconic image of Amorino, winning over Instagram users looking for something different. With 200 boutiques (including 80 in France) in 18 countries, Amorino offers 33 flavours of gelati and sorbets round the year, all free from colouring agents or artificial flavouring, made with carefully selected ingredients, organic free-range eggs and fresh farm milk.

